



U. S. DEPARTMENT OF VETERANS AFFAIRS
Regional Office, Fort Snelling
1 Federal Drive
St. Paul, MN 55111-4050
www.vba.va.gov/rostpaul.htm

May 6, 2002

REGIONAL LOAN CENTER MEMORANDUM NO. 02-07

TO: ALL LENDERS AND SERVICERS

SUBJ: VA FUNDING FEE PAYMENT SYSTEM

Purpose

The purpose of this memorandum is to announce our new web-based Funding Fee Payment System (FFPS). FFPS is a fully automated system accessible via the Internet.

Background

FFPS is part of the pay.gov initiative by the Department of the Treasury. The new FFPS system will replace the current terminal method of paying funding fees via communication software with Mellon Bank. No special software is needed to use the new system, however, since it is a web-based application, Internet access is required. **Note:** FFPS is not compatible with Netscape browsers.

- **SYSTEM FEATURES** Some of the benefits of the new system include:
 - * Self-registration for lenders (no need to submit applications to VA)
 - * Fees are automatically calculated (including late fees and interest if owed)
 - * In most cases online receipts will be available for printing the day after the funding fee is paid
 - * Refunds can be requested and processed online
 - * Lenders can view payment data up to 2 years after payment was made
- **WEBSITE ADDRESS** FFPS can be accessed at <https://www.pay.gov/va>
- **USER'S GUIDE** This guide, which provides step-by-step instructions, can be viewed and/or downloaded at www.homeloans.va.gov/new.htm

- ADDITIONAL FIELDS Input of the following additional fields will be required in the new system:
 - * Veteran's full name
 - * Veteran's social security number
 - * Property state
 - * Property county

Also, the loan amount entered under this system will be the base loan amount (the loan amount **before** the funding fee is added). This differs from the current system which asks for the total loan amount (including the funding fee).

Registration

All lenders will be required to self-register online, **even if they are already registered** on the Mellon funding fee payment system. Instructions on how to self-register are on page 6 of the user's guide. When you access the system, the registration screen will have the address pre-filled with information currently on file with VA. If the address is incorrect and VA needs to update your lender information, please contact your Regional Loan Center (RLC) **before** continuing the registration process. RLC phone numbers are provided on page 29 of the user's guide. If the address is correct, but you want the pin number to be mailed to a different address, contact customer service at 1-877-807-4135. Also if you have any problems registering, contact customer service.

Blocked Accounts

Payments made through the new system will create debits to your bank account originating from transit routing numbers 042736028 or 04273602 (Federal Reserve) with a company ID of 3600120001 (Veterans Affairs). Some lenders may have internal controls on their bank accounts that block transactions from unapproved transit routing and company identification numbers. **Lenders need to check with their bank to ensure that there is no block, or if there is, that these numbers will be authorized.**

Effective Date

The new system started accepting payments on April 24, 2002. The old system will be available until June 30, 2002, to allow time for the transition. After that date, payments will no longer be accepted and the new FFPS **must** be used.

/s/D. F. MUNRO
D. F. MUNRO
Loan Guaranty Officer

DEPARTMENT OF VETERANS AFFAIRS
St. Paul Regional Loan Center
1-800-827-0611

Telephone Numbers

Loan Production	1-800-827-0611, Ext. 3716
Release of Liability/Assumptions	(612) 970-5506

FAX Numbers

Loan Production	(612) 970-5496 or 5497
Loan Administration	(612) 970-5495

Los Angeles Eligibility Center	1-888-487-1970
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